



Now is the *time* to
SwitchOn

Switch**On** to **innovation** and *drastically*
reduce your claim-payment cycles.

Batch claiming versus *real-time* claiming processes

Switch**On** to
faster, **easier**
claim payments!

Altron HealthTech's industry-leading claims switching solution, **SwitchOn** (formally known as **MediSwitch**), not only improves cashflow but also reduces financial risk by ensuring that you get paid on time, every time.

Stay up to date on the status of your claims and eliminate any potential issues that might affect payment with SwitchOn's daily action report. You can also get more detailed information about your claims, as well as perform member status validation, and benefit checking (among other functionalities) with access to WEBDesk, Altron HealthTech's easy-to-use claims management portal.





Batch daily process

- 1 — Capture all claims.
- 2 — Create batch.
- 3 — Print batch.
- 4 — Send batch.
- 5 — Process responses.
- 6 — Reconcile with day end reports.
- 7 — Review claims online via WEBDesk.

Disadvantages:

- + Billing and claiming done in different screens - adding unnecessary time to administration.
- + Delayed responses from schemes on paid, partly paid, and patient liable portions.
- + Too many administrative steps for claim follow-ups and payment reconciliations.
- + Higher risk on patient liable portion payments.

SwitchOn real-time daily process

- 1 — Capture all claims.
- 2 — Send all claims immediately or at the end of the day.
- 3 — Responses received and processed automatically.
- 4 — Reconcile claims with day end reports.

Advantages:

- + Billing and claiming are all done in one screen - you don't have to continuously minimise screens to view your billing and claiming.
- + Real-time responses on paid, partly paid, and patient liable portions.
- + *Automated electronic remittance advices (eRAs).
- + Save time on phone calls to schemes as claim responses are real-time.
- + Limited manual intervention on support calls.
- + Free access to WEBDesk portal within your PMA giving you all practice's claim details and other reports.

**Service available with participating schemes.*